

Hostage Negotiators Training Conference

**Glenn Bard, PATC Tech Chief Technical Officer, Instructor
CISSP, EnCE, CFCE, CEECS, CHFI, A+, Net+, Sec+, ACE**

Glenn Bard is a retired Pennsylvania State Trooper First Class and U.S. Veteran of Operation Desert Storm. In 1999 Glenn began Computer Crime Investigations for the PA State Police and has since investigated crimes across the United States ranging from Child Pornography to Criminal Homicide. Glenn has also conducted forensic examinations for city, state and federal Law Enforcement Agencies including the FBI, US Postal Inspectors, and I.C.E. as well as foreign governments.

Due to his training and experience, Glenn has been certified as an expert in Pennsylvania Court of Common Pleas and the United States Federal Court System in the areas of Digital Forensics, Cellular Technology and Computer Technology. Glenn has also been certified as an expert Instructor in the State of Maryland.

Prior to retiring, Glenn was selected by the US Attorney's office in Pittsburgh and OPDAT to teach computer crime investigations and computer forensics in Tirana, Albania.

Additionally, he has been a speaker for organizations of all sizes and types, both public and private, to include the Cyril H. Wecht Institute of Forensic Science and Law, Pennsylvania Fraternal Order of Police, Illinois Fraternal Order of Police, New Jersey Fraternal Order of Police, Federal Fraternal Order of Police, and the Institute of Law Enforcement Education, among many others.

Several of the cases Glenn has worked on have received National coverage, to include Fox News, Dateline, the Associated Press, Yahoo!, the New York Times, Pittsburgh Post-Gazette, Pittsburgh Tribune Review and more.

Additionally, Glenn has received numerous awards during his military and police career, including Honorable Discharges from both the United States Army and the Pennsylvania State Police.

Glenn is the Chief Technical officer for PATCtech, overseeing all Digital Forensic and Data Services. Glenn has acted as technical consultant and/or personally developed Computer Forensic Programs at multiple Colleges, to include Westmoreland County Community College where he was a faculty instructor prior to retiring.

Jack J. Cambria, Lieutenant (retired)

Jack Cambria is a recently retired member of the New York City Police Department who has contributed 33 ½ years of exemplary service. He has served for 16 years in the Emergency Service Unit (ESU), whose primary focus is to provide Rescue, Tactical (SWAT), and Counter-Terrorism services to the City of New York. He was assigned to ESU in the ranks of Police Officer, Sergeant and Lieutenant. He has extensive experience and certifications in all facets of these operations, and is a New York State Certified Police Instructor. He holds numerous awards for bravery and dedicated service.

He has responded to and served on many high profile assignments such as both World Trade Center disasters, plane crashes, and a variety of hostage and barricade situations, particularly violent and suicidal individuals. He also served as the Rescue Team Manager on the FEMA-Urban Search and Rescue Task Force. Because of his solid foundation of achievements, Jack was assigned to command the agencies elite Hostage Negotiation Team for the last fourteen-years of his career. His duties consisted of coordinating the efforts of over 100 negotiators, who responded throughout New York City to all hostage related assignments.

He was responsible for the training and certification of all new negotiators and refresher training of all of the current members of the team. Jack has and continues conducting in-service training for many international, federal, state and local law enforcement and corporate agencies. In 2006, he and two selected members of his team were dispatched to the U.S. Military Base at Guantanamo Bay, Cuba to conduct hostage negotiation training for members of the United States Joint Task Force.

He has also served as a technical consultant in the entertainment industry, where he advised on the major motion pictures, 'The Taking of Pelham 1-2-3,' 'Jack Ryan: Shadow Recruit,' and 'The Amazing Spiderman II,' additionally for the television series, 'Life on Mars,' 'Blue Bloods,' 'Unforgettable,' 'Elementary,' and 'The Mysteries of Laura.' Jack has authored several scholarly articles on negotiations and has achieved his Masters Degree in Criminal Justice. He has served as an adjunct professor at the John Jay College of Criminal Justice (CUNY) and the Empire State College (SUNY) in New York City.

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February 27, 28 & March 1, 2017 • Las Vegas, Nevada

Public Agency Training Council

Mark Waterfill, President

National Criminal Justice

Public Safety Continuing Education



International Association of Hostage Negotiators

Training Seminar

8th Annual

International Association of

Hostage Negotiators Training Conference

**Note: This conference will qualify for
Hostage Negotiation Re-Certification**

Presenters:

Glenn Bard,

CISSP, CFCE, CEECS, CHFI, A+, Network+, Security+, ACE

PA State Police (Retired)

CTO PATCtech

Jack J. Cambria, Lieutenant (Retired)

New York City Police Department

New York City, New York

February 27, 28 & March 1, 2017

Las Vegas, Nevada

Register Online At: www.patc.com

International Association of Hostage Negotiators Training Conference

Technology in Hostage Negotiation: This presentation was designed to introduce Hostage negotiators to Social Network Sites and Cellular technology. The attendee will be instructed on the skills needed to collect information that may assist with handling hostage situations.

Legal Issues: This block of instruction will give the student an understanding of the various court cases that have laid the legal foundation for hostage negotiations, and for that matter, any law enforcement street encounter; in considering that although a tactic may be lawful, was it also necessary. Precedent setting cases, such as Downs verses the United States (1971), U.S. verses Crosby (1983), N.Y. verses Quarles (1984), and others, will be discussed in giving awareness and to avoid civil and even criminal liability issues. This portion of the training will be presented in lecture and power point format.

Incident Review: When Active Listening Skills Are Not Utilized:

Class participants will review several case studies from around the country where active listening skills were not properly utilized with undesirable results. Information on listening techniques used in hostage or crisis negotiations will be reinforced in understanding key concepts and lessons learned. This portion of the training will be presented in lecture, power point and video format.

Mental Health Negotiations: Conference participants will explore several mental health disorders that law enforcement officers most often encounter from a police operational perspective and review alternative negotiation strategies when managing incidents involving mentally ill and/or emotionally disturbed individuals. This portion of the training is presented in lecture, power point and video format.

Response to Bridge Jumpers: Response to bridge jumpers is a fairly common call for hostage negotiators and have the potential to be extremely dangerous for both the jumper and the responding officers. This block of instruction will review some of the psychological research gathered from bridge jumper survivors along with response strategies designed de-escalate their emotional inner terminal in hopes of realizing a positive end result. This portion of the training is presented in lecture, power point and video format.

Suicide by Cop: It is widely understood that the phenomenon of suicide -by-cop (SBC) is when a suicidal individual deliberately acts in a threatening way with the goal of provoking a lethal response from a law enforcement officer. SBC is an oxymoron occurrence that is rooted in depression, but also a highly aggressive and proactive act: true of suicide in general. It is vital for negotiators to assess the potential for both suicide and aggression and take appropriate life-saving intervention action. This block of instruction explores several actual case reviews of SBC with several different alternative approaches to these extremely dangerous encounters. This portion of the training is presented in lecture, power point and video format.

Seminar Agenda International Association of Hostage Negotiators Training Conference

February 27, 28 & March 1, 2017 • Las Vegas, Nevada

Monday February 27, 2017

- 8:00 a.m.—8:30 a.m. **Registration**
- 8:30 a.m.— 12:00 p.m. **Glenn Bard**
Introduction to Social Networking sites.
 - Facebook / Instagram / Twitter
 - Searching the sites for the suspect
 - Looking for interests, family & friends
 - Copying the site to preserve the data
 - Creating pictures, videos & HTML copies
 - Preparing preservation request to protect the data
- 12:00 p.m.—1:00 p.m. **Lunch (On Your Own)**
- 1:00 p.m.—5:00 p.m. **Introduction to Cellular Technology**
 - AT&T / Verizon / Sprint / T-Mobile
 - Burner and pre-paid phones
 - Analyzing the records
 - Call patterns
 - Exigent circumstances
 - E-911 GPS
 - Analyzing the data
 - Preparing preservation request

Tuesday, February 28, 2017

- 8:00 a.m.—9:30 a.m. **Jack Cambria**
Legal Issues
- 9:30 a.m.—12:00p.m. **Incident Review: When Active Listening Skills Are Not Utilized**
- 12:00 p.m.—1:00 p.m. **Lunch (On Your Own)**
- 1:00 p.m.—5:00p.m. **Mental Health Negotiations**

Wednesday, March 1, 2017

- 8:00 a.m.—10:00 a.m. **Jack Cambria**
Response to Bridge Jumpers
- 10:00 a.m.—12:00 p.m. **Suicide by Cop**
- 12:00 p.m. **Certificate Presentation**

Cut Along Dotted Line

3 Ways to Register for a Seminar!

1. **Register Online** at www.patc.com — Yellow Link upper left corner
2. **Fax Form** to Public Agency Training Council **FAX: 1-317-821-5096**
3. **Mail Form** to

Public Agency Training Council
5235 Decatur Blvd
Indianapolis, Indiana 46241

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***** Pre-payment is not required to register *****

Upon receiving your registration we will send an invoice to the department or agency.

Checks, Claim Forms, Purchase Orders should be made payable to:

Public Agency Training Council

If you have any questions please call
317-821-5085 (Indianapolis)

800-365-0119 (Outside Indianapolis)



Seminar Title: Hostage Negotiations Training Conference

Instructors: Glenn Bard and Jack Cambria

When: February 27, 28 & March 1, 2017

Registration Time: 8:00 A.M. (February 27, 2017)

Seminar Location: Palace Station
2411 West Sahara Avenue
I-15 & Sahara Avenue Exit
Las Vegas, Nevada 89102
1-800-634-3101

Hotel Reservations:
\$45.00 S/D Sun.-Thurs. Tower Rooms (Plus \$9.99 and Tax)
\$89.00 S/D Fri. & Sat. Tower Rooms (Plus \$9.99 and Tax)

Note: \$9.99 Service Fee Per Night (Includes Scheduled Shuttle To and From Airport, Scheduled Shuttle to Strip, In-Room Internet Access and Fitness Facility.)

Registration Fee: \$375.00 Includes Hand-outs, Hostage Negotiations Conference Manual, Coffee Breaks, & Certificate of Completion.

Note: Course Qualifies for IAHN Re-Certification

Seminar ID #14491

Note: To receive discount room rates, identify yourself with **Group Code: PCIFEB7**. If you do not identify with the code listed above you will not receive the discounted service fee.

Names of Attendees 1. _____

2. _____

3. _____

4. _____

Agency _____

Invoice To Attn: _____
(Must Be Completed)

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